Hari Thummalapalli, PMP, ACP, CSM, MCTS

PROFESSIONAL OBJECTIVE AND SUMMARY

- My objective is to obtain a contract or perm position as a **Senior Technical Program Manager** in any industry on projects where I can leverage my extensive knowledge of Software/Database/Internet Development and Technology Infrastructure Migrations using standardized software development processes and project management principles (PMI).
- 17 years of consulting experience includes small to medium sized business clients and **multi-million dollar projects** for Fortune 500 and large companies like Avanade (a subsidiary of Microsoft and Accenture), **MD Anderson Cancer Center**, Ford Motor Company, Delta Airlines, United Technologies Automotive, AMD, and Starwood Hotels.
- Education and Certifications obtained include a graduate degree in Aerospace Engineering from **Georgia Institute of Technology** and project management certifications like PMI-ACP (Agile), PMP, CSM (Agile Scrum), and MCTS in Microsoft Project 2007 and Microsoft Project 2010.
- 9 years of experience as a part-time Instructor at Austin Community College (ACC) with over 1,200 hours of experience teaching IT Project Management, PMP Exam Prep, Microsoft Project 2007 and 2010 Certification, and Advanced Project Management classes.
- Hands on technical background in .NET (ASP.NET and VB.NET), J2EE (Oracle), Internet (PHP, XML, and ecommerce) technologies, Database technologies (Oracle, SQL Server, and MySQL) and UNIX/Windows/Linux/Apple/VMS Operating Systems on various Hardware platforms since 1991.
- Recent accomplishments include managing a complex Data Center Design and Migration project for the largest newspaper company in the state of Maine and serving as the interim Chief Information Officer (CIO), part of the executive management/leadership team.

PROJECT MANAGEMENT EXPERIENCE – LIST OF KEY PROJECTS

Key Projects with Austin Custom Websites, Inc. May 2011 – Current

- **PM Classes Training Platform**: Managed the development of an online Project Management training platform that offers Project Management courses online including PMP Exam Prep. I am also the expert content developer.
- **Scrubs In Fashion, Online Retailer**: Managed the development of 40+ fully customized ecommerce websites based on the PHP/MySQL platform carrying over 10,000 products that are search engine optimized and it's now one of the most popular medical apparel retailers on the Internet.

MaineToday Media, Inc./Austin Custom Websites, Inc. Feb 2010 – April 2011

Interim Chief Information Officer (Consultant)

- MaineToday Media, Inc. owns 4 of the largest newspapers in the state of Maine – 3 dailies (Portland Press Herald, Kennebec Journal, and Morning Sentinel) and 1 weekly (Coastal Journal).
- **Data Center Migration**: As part of the move from owned to leased premises, I managed the entire technical side of the move that involved over 200 desktop computers and the entire data center with over 50 mission critical servers and 100 software applications. I managed the design and construction of the data center.

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- **ELAN/MPLS Infrastructure**: Replaced the disconnected network infrastructure and connected all the locations across the state of Maine through an integrated Ethernet LAN (MPLS technology) infrastructure.
- **Shoretel VoIP Phones**: Replaced multiple phone systems across the company with a single VoIP system (Shoretel) to lower overall costs and enable 4-digit dialing across the state with all locations.
- **Election Results Software**: Developed election results software that would track statewide elections in Maine to report the results in the daily newspapers before official results are announced.
- **Service Delivery Promise (Helpdesk System)**: Implemented a new helpdesk process that supported a service delivery promise of 24-hour turnaround on all non-critical helpdesk tickets within IT and a 4-hour turnaround on all critical helpdesk tickets.

Austin Children's Shelter/Thummas Corporation July 2008 – June 2009

Senior Program Manager (Consultant)

- Austin Children's Shelter caters to the needs of children in Texas that were abandoned, neglected, or abused.
- **Shelter Expansion**: Austin Children's Shelter was operating out of 2 homes with a capacity of 30 beds when they raised $14 Million to move into a larger facility that had a capacity of 78 beds. My role was to identify, plan, and manage the execution of 12 projects including the change of the organizational processes to open operations at the larger facility. These projects included moving the technology infrastructure, reorganizing the operational processes, identifying and establishing new programs that would be more appropriate at the larger facility.

MD Anderson Cancer Center/Avanade, Inc. August 2006 – June 2008

Senior Project Manager

- Avanade is a subsidiary of Accenture and partially owned by Microsoft. It specializes in Microsoft consulting and development projects.
- **SDLC, Project Management and Business Analysis Process Development**: To facilitate the transition of Avanade to MD Anderson in maintaining the EMR (Electronic Medical Records) software, I led the streamlining of the SDLC processes for software development, the Business Analysis processes for capturing new requirements and the Project Management processes for managing the various releases as individual projects.
- **Enterprise DNS Design and Deployment**: Led a team of Technology Infrastructure professionals in designing and developing an enterprise DNS system for MD Anderson Cancer Center that utilized the split-brain concept in their DNS infrastructure. The project involved consolidating 290,000 records among 120 internal and external zones that were managed by legacy BIND servers. The team size was between 5 and 7 Technology Infrastructure professionals and the project was completed in 8 months. The infrastructure is currently supporting the DNS needs of the 65,000 employees of MD Anderson Cancer Center.
- **EMR Application Development**: Led a team whose size varied between 35 and 90 Software Developers over the lifecycle of the project to build custom Electronic Medical Records software for one of the largest cancer research facilities in the world - MD Anderson Cancer Center. This software is currently in production and used daily by over 4,000 doctors, nurses, and other healthcare professionals. The phase of the project for which I was a Project Manager was completed

in 12 months. The application is currently in production and used by over 4,000 healthcare professionals at MD Anderson Cancer Center.

Thummas Corporation January 2001 – July 2006

Senior Project Manager

- **AMD Live Browser**: Managed the development of the first generation custom Internet browser for AMD that integrates simultaneous Internet browsing with remote TV viewing through live streaming technologies. I was also the Lead Technical Architect on this project.
- **LoanBongo.com**: Thummas Corporation won the bid for building the client's online database driven software for the mortgage industry. This Internet based software product managed information on 70 + lenders and 3,000 + loan programs that could be searched by 20 different criteria by mortgage brokers around the nation for 'best fit' loan programs. The product was launched on June 21, 2006 to over 270,000 mortgage professionals by email marketing.
- **TDA Project**: Built a web portal that automated several of the daily businesses processes at Texas Wine and Grape Growers Association (TWGGA) through a state funded project – Texas Department of Agriculture (TDA).
- **NTREIS Dallas**: Created an internal software product to offer fully integrated database driven websites to real estate clients in the Dallas area. Two versions of this product were created - .NET and PHP/SQL Server 2000.
- **Starwood Hotels**: Thummas Corporation won the bid for building the client's work scheduling web portal and I managed the delivery of this software application from conception to production. This software application is currently in production and responsible for managing the scheduling of thousands of work orders at several hotel properties belonging to Starwood. Thummas Corporation also won the bid for building the client's interface between several of their engineering applications and architected it.
- **Xtria**: Assisted the software development team at Xtria in determining the business and technical requirements for the development of their software platform aimed at the Mortgage industry.
- **Advance America**: Thummas Corporation developed one of the largest subprime credit engines in the U.S. I managed the development of this J2EE/Oracle/UNIX software for Advance America through the entire software development life cycle (SDLC) using the Rational Unified Process (RUP). The database contains credit history of 7-10 Million subprime consumers and is used at over 1,700 locations nationwide.

Ford Motor Company/Trilogy Software January 2000 – December 2000

Project Manager

As a project manager, I led a team of 8-10 consultants implement Trilogy's enterprise software and build Ford Motor Company's primary web site for selling pre-owned vehicles. This $2.5 Million project was a strategic part of the joint venture between e-commerce solution provider Trilogy and Ford Motor Company.

Delta Airlines/iXL Enterprises January 1999 – January 2000

Development Manager/Technical Project Manager

The first project manager on the $50 million/5-year agreement between Delta Airlines and iXL Enterprises for providing strategic Internet services to their IT subsidiary – Delta Technology. I was extensively involved in the tactical and strategic setup of the whole program during the initial year. I subsequently managed multiple projects including the custom development of their call center

application and migration of data and software applications from their legacy mainframe system**.** All work involved using **Java** technologies.

United Technologies/CDI January 1998 – September 1998
Systems Integrator/Project Manager, Information Technology

I led a large cross-functional team in successfully deploying an enterprise-wide systems integration project. The client's customer required a conversion from a legacy CAD system to an **n-tier client-server** engineering system that was UNIX/Oracle based. I designed and successfully implemented an aggressive project plan that came in 4 months under time and $1.3 Million under budget.

United Technologies/CDI February 1997 – December 1997
Software Technical Lead/Project Manager, Advanced Technology

I led a team of software professionals through the full software development life cycle (SDLC) to develop a Knowledge Based Engineering (KBE) automated design system that aided in the design and manufacture of electrical wire harnesses that became the basis for a custom enterprise software system. Object oriented and relational database technologies were used on this project.

Ford Motor Company/CDI July 1995 – November 1996
Systems Engineer on Project Team

I was the Systems Engineer responsible for the Seats & restraints sub-system on the 1997 Ford Escort launch team. I was also part of the team responsible for the Exterior Ornamentation sub-system on the 1998 Ford Escort ZX2 launch team.

EDUCATION

Master of Science (Sep 1992 – March 1995)

School of Aerospace Engineering, Georgia Institute of Technology, Atlanta, GA

Relevant Areas of Specialization: Complex Systems Design, Computer Aided Design, Computer Aided Analysis, Composite Materials, Failure Analysis, Advanced Aerodynamics, and Advanced Simulation.

Bachelor of Engineering (July 1987 – June 1991)

School of Mechanical Engineering, Osmania University, Hyderabad, India

CERTIFICATIONS

Project Management Professional (PMP)

- Project Management Professional (PMP) certification from PMI: PASSED in 2002 and PASSED again in 2008. Took the exam a third time in May 2012 and PASSED again.

Microsoft Project 2007 and 2010 (MCTS)

- Microsoft Certified Technology Specialist (MCTS) certifications from Microsoft, Exam 70-632 and 70-178: Managing Projects, Microsoft Office Project 2007 and 2010.

Certified Scrum Master (CSM)

Agile Certified Practitioner (PMI-ACP)